

By: Graham Gibbens, Cabinet Member for Adult Social Services
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To: Adult Social Services Policy Overview and Scrutiny
Committee – 30 March 2010

Subject: **CARE QUALITY COMMISSION – ANNUAL
PERFORMANCE ASSESSMENT REPORT FOR ADULT
SOCIAL CARE**

Classification: Unrestricted

Summary: This report provides an update following the Routine Business Meeting with the Care Quality Commission on 15 December 2009.

Introduction

1. (1) On 15 December 2009, Kent Adult Social Service's Routine Business Meeting with the Care Quality Commission (CQC) took place to audit performance for the year 2009/10. This was the first business meeting for the performance year 2009/10.

Policy Context

2. (1) The major agenda item for the meeting was the Inspection Action Plan. It has been monitored closely by the Strategic Management Team (SMT), Area Management Teams (AMT's) and the Inspection Steering Group. The discussion was led by Silu Pascoe (Lead Inspector CQC). The general impression of the meeting was that CQC are satisfied with the progress but it will be reviewed again at the next meeting on 15 March 2010.

(2) Briefings were provided for CQC on the other areas of improvement and these were only touched on. However, CQC have since come back with questions / actions regarding these for which we have provided responses.

(3) A report went to Cabinet on 1 February 2010, regarding the Annual Performance Assessment of Kent Adult Social Services by CQC.

(4) The outcome of the performance analysis of Kent Adult Social Services for 2008-09 was announced on 3 December 2009. Instead of the annual star ratings of KASS, in which we have been awarded three stars in the last seven years, Kent Adult Social Services was awarded '*Excellent*' in three of the seven outcomes:

- Improved Quality of Life
- Making a Positive Contribution
- Economic Well-being

and was judged as '*performing well*' in the other four outcomes.

(5) This is a further improvement on last year's performance where we were judged as '*excellent*' on achieving two outcomes and '*good*' on the five others.

(6) This performance assessment is taken with the judgements reached in the Independence, Wellbeing and Choice inspection in March 2009, which rated Kent Adult Social Services as follows;

- Safeguarding adults *Good*
- Delivering preventative services (focussed on older people) *Excellent*
- Capacity to improve *Excellent*

Recommendations

3. (1) Members are asked to NOTE and COMMENT on this report.

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Attached documents:
Appendix 1: Inspection Action Plan Update Sheets.